



JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
OFFICE OF FINANCIAL AND INSURANCE SERVICES
DEPARTMENT OF LABOR & ECONOMIC GROWTH
DAVID C. HOLLISTER, DIRECTOR

LINDA A. WATTERS
COMMISSIONER

February 2005

TO ALL WELLNESS PLAN MEDICAL AND TRADE VENDORS

You are receiving this notification because The Wellness Plan has received a timely filed claim for good and services rendered to The Wellness Plan prior to July 1, 2003 (referred to as pre-rehabilitation claims). The claims filing deadline set by the Court was October 24, 2003. Please find enclosed a listing of all timely filed pre-rehabilitation claims that were submitted by you along with how those claims were processed and the amount The Wellness Plan has approved. If you are a medical provider, you will also find enclosed the explanation of payment (EOP) information for all timely pre-rehabilitation medical claims.

Important Notice: If you agree with the amount The Wellness Plan has approved, you do not have to file anything with the Rehabilitator. If you have an objection to the amount The Wellness Plan has approved, you have 30 days from receipt of this letter in which to file a written objection with the Rehabilitator. The written objection must explain in detail why the creditor is disputing the approved amount and provide documentation to support the explanation. You should maintain a copy of the letter and supporting documentation for your records. **Written objections should be addressed to: The Wellness Plan, Att. James Gerber, Deputy Rehabilitator, 7700 Second Avenue, Detroit, Michigan 48202. Please provide a phone number and contact person the Rehabilitator should discuss the objection with.**

After the Rehabilitator received the objection, the Rehabilitator will schedule a conference within 30 days after receipt of the objection with the objecting party to seek resolution of the dispute. If the Rehabilitator and objecting party cannot reach informal resolution of the objection, the Rehabilitator or objecting party may request the Court to refer the matter to a Court appointed facilitator. The Rehabilitator and the objecting party will each pay 50% of the cost of the Court appointed facilitator.

Future Hearings: The Court will hold a hearing in the future to determine claims priority classes as outlined by Section 500.8142 of the Michigan Insurance Code, **This determination may be critically important because all claims of a prior class must be paid in full before claims of subordinate classes may be paid.** Notice of this hearing will appear on the Office of Financial and Insurance Services web site www.cis.state.mi.us/ofis at least 30 days prior to the hearing date. Once you have opened the page look under the "Who We Regulate Section". You can then look under The Wellness Plan for the hearing notice as well as other documents related to The Wellness Plan rehabilitation.

Please call (313)-875-4200 and request Customer Service if you have any questions regarding this matter. The Court approved the procedures set forth in this letter on December 2, 2004.

Signed,

James Gerber
Deputy Rehabilitator
The Wellness Plan